

IMPORTANT INFORMATION

RESERVATION AND CANCELLATION POLICY

Payment: Cash or credit card are accepted (excluding American Express). Invoice payments are possible on request and require a minimum amount of 1000 CHF, which must be paid within 10 days.

Catering: Food and drinks which have not been purchased at our location as well as picnicking are prohibited on our premises (exception: birthday cakes). Snack foods and drinks are available for purchase at our bars.

Valuables and clothing: A changing room and lockers are available.

Cancellation and Reservation changes: Cancellations must be made one week before the booked date. Changes to bookings or adjustments to the number of participants must be made 72 hours in advance. Both must be made in writing. After a date change, free cancellation is no longer possible. In the event of cancellation or rebooking outside the deadline, or in the event of a no-show, the full number of booked participants or the entire event will be invoiced.

Arrival by public transport: From the bus stop Obfelden, Bachstrasse, approximately 5 minutes by foot.

Arrival by car: Via A4, motorway exit 31 (Affoltern am Albis), towards Obfelden. We have free parking spaces available at our location. Please heed the Signage to the Individual parking areas.



ESCAPE ROOM

- Photography and filming are strictly prohibited.
- Please arrive **on time** for your booking. If you do not arrive on time, we will have to adjust the game time accordingly. You are not entitled to a price reduction.
- If you are 2-8 participants, you do not have to inform us of any changes in the number of participants. The price will be adjusted at our location.
- We recommend this special adventure for children aged 10 and up. All children under the age of 14, must be accompanied by an adult.

Teenagers between 14-15 can play without adult supervision, if each participant brings a signed parental form with them.
The rooms **SAW, the Orphanage and Room 1408** are only accessible over the age of 16.



LASERTAG

- It is not possible to use the lasertag arena exclusively, not even for birthday events. Your group will not play by themselves and will be mixed with other groups present.
- Please arrive **on time** for your booking.
- Flat and closed footwear is mandatory. It is prohibited to play barefoot, with flip-flops, sandals or similar shoes.
- **Hint:** Bring a spare t-shirt to change into after the event.
- A personalised member card can be purchased at our location for 5.- CHF.



GAMER

- Please arrive **on time** for your booking.
- Every participant needs a charged smartphone.
- You will receive a separate e-mail with your **gamecode**. Please forward it to all participants and if possible, register online beforehand.
- Use parking lot P3 and the official gamer entrance, located on the northside of the basement.



ADVENTURE GOLF

- Please arrive **on time** for your booking.
- You are not going to be playing alone in the arena. Please coordinate with the other golf players.
- Use parking lot P3 and the official golf entrance, located on the northside of the basement.